



2026 FAN EXPERIENCE INTERNSHIP

Description: Your internship will be a summer tour de force working for one of the largest and most prestigious professional tennis tournaments in the world, the Cincinnati Open. You will work closely with the Cincinnati Open Marketing team and play an integral role in delivering a world-class experience for fans. This position supports the planning and execution of in-tournament fan activities, including autograph sessions, live stage performances and other on-site experiences around the grounds.

Location: Lindner Family Tennis Center
5460 Courseview Dr., Mason, OH 45040

Dates: July 13 – August 24, 2026

Qualifications:

- Strong organizational, time management and problem-solving skills
- Excellent oral and written communication skills with attention to detail
- Ability to multi-task and stay calm under pressure in a fast-paced environment
- Outgoing and personable, comfortable interacting with fans and other tournament stakeholders
- Must be a self-starter
- Interest in sports and live events industry
- Experience in event operations, guest services and/or sports a plus
- Willingness to do whatever it takes to run the absolute best tournament possible

Responsibilities:

- Assist with daily operations of autograph sessions, stage scheduling and other on-site events
- Serve as an on-site liaison between Marketing, Operations and Player Services teams to ensure accurate timing and communications of appearances and events
- Engage with fans and volunteers to provide information, answer questions, promote schedule and enforce rules as needed
- Help coordinate on-stage live music performances, including assistance with scheduling, signage, credentials and more
- Provide feedback on fan engagement initiatives and help identify opportunities for improvement
- Other duties as assigned

General Hours: **Prior to August 4:** Hours are generally 9 am – 5 pm, Monday – Friday, with occasional nights and weekends depending on special events or projects.
August 4 - August 24: Hours will vary depending upon the day and responsibilities of the position. Overtime hours should be expected the weeks prior to and are required during the Cincinnati Open (August 11-24, 2026). Overtime hours will be determined by your supervisor.

Compensation: Hourly plus OT