



## **Player Security Internship (4 weeks)**

**Description:** Rare internship opportunity to assist in running one of the world's premier professional men's and women's tennis events. Each intern is given enormous responsibility which offers great preparation and experience for future endeavors.

**Dates:** July 27-August 23, 2026

**Location:**

- All Player Security internship positions will work entirely from the tournament site located at 6100 Legacy Park Way, Mason, Ohio, 45040

**Position Overview:**

This position will help with the overall security needs of all tennis players on site. Responsibilities include escorting players to/from their assigned courts, crowd control, Clubhouse access control, and contributing to the wellbeing of players at the Lindner Family Tennis Center. The intern will gain valuable knowledge in event security operations while also learning from industry professionals what it takes to run a world class sporting event.

**Compensation:**

These positions are paid hourly at a rate of \$11.50 per hour. Paid time and a half for overtime as needed.

**Position Timeline:**

Internship will begin on July 27<sup>th</sup> and run through August 23<sup>rd</sup>. Interns must be able to work all days during internship unless approval is granted prior to acceptance of the offer.

**Working Hours:**

Prior to the tournament the workday may be divided into two shifts, 9am-3pm and 3pm-9pm. The position is task driven and occasional projects may require extended hours and weekends. During the tournament, a schedule will be developed based on availability to ensure that all posts are properly staffed from 7am until the end of play. This position will be required to work all weekends of the tournament.

**Pre-Tournament Duties:**

- Participate and assist in preparing the facility through the below group projects or other projects at the direction of the Director of Facilities.
- Participate in group projects as directed.
- Assist other facilities interns in preparing their areas as directed by Cincinnati Open Team Leaders or Directors.
  - Windscreen and vinyl replacement
  - Preparation and maintenance of interior space

- Inventory management
  - Placement and distribution of light towers
  - Maintaining high levels of cleanliness
- Learn top player names and faces and be able to recognize and properly greet the players upon their arrival to be escorted.
  - Complete training on access policies, conflict resolution, customer service, safety, and critical thinking.
  - Learn all player transportation routes.

### **Tournament Duties:**

- Report to the Player Security Manager
  - Serve as a tournament representative, authorized to transport players to and from courts in a safe, secure, friendly, efficient, and effective manner.
  - Monitor daily practice and match schedule and coordinate with Player Services desk.
  - Assist in security escorts to and from the clubhouse, courts, autograph sessions, other special events, and player appearances as directed by the Player Security Manager.
  - Interface with the Player Security Managers, Director of Security, ATP or WTA Directors of Security, Mason Police Department, or Tournament Marshal Captains as needed or directed by Player Security Managers for security planning or daily operations.
- Complete assigned tournament tasks per the direction of Player Security Managers or Player Security Desk. Tasked may include but not limited to:
    - Critical thinking to mitigate risk and provide the best service to players.
    - Anticipate and accommodate potential player needs in a safe and secure manner.
    - Report any security concerns to Player Security Managers, the Player Security Desk, Director of Security or the tournament Command Post.
    - Assist in documenting security information or incident information utilizing the HiveWatch reporting system as directed by Player Security Managers.

### **Post Tournament Duties**

- Participate in a post tournament After Action Review (AAR), exit interview, or exit survey as required by the Player Security Manager or Director of Security. This review information will be utilized to make recommendations and improvements to the Security Intern position, overall tournament security, and used to improve the 2027 Cincinnati Open Tournament operations and player and patron experience.

*Reimbursement for travel/accommodation or other funding is not available.*

### **Job Questions**

1. Do you have local housing available in or near Cincinnati?
2. If no, would you be able to secure housing for the duration of the internship?
3. Do you have transportation to and from the facility
4. Does your 2026 Fall semester begin after August 23, 2026?
5. Will this internship be used to fulfill any school requirement?